



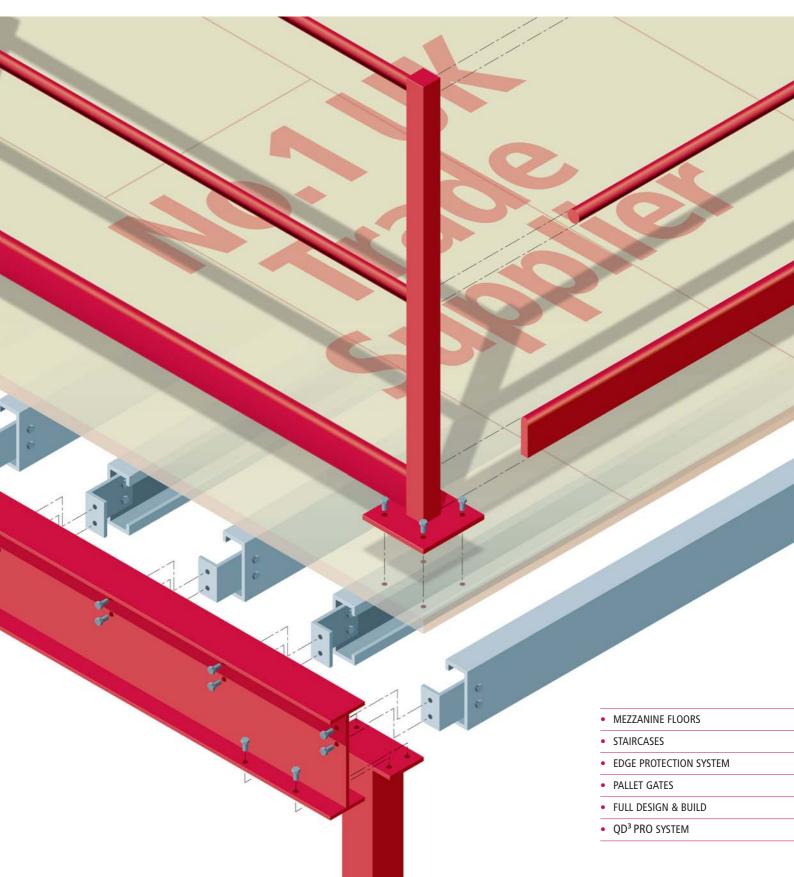








Structural Steel Mezzanine Floors



QD³ Pro: For many years, Hi-Level Mezzanines has been the largest and most innovative trade supplier of mezzanine floors in the UK market. At the heart of this success has been the substantial investment in computer-based management systems that have resulted in the most advanced mezzanine floor production management system in the market today. We call this system QD³ Pro, a name derived from its key constituent parts; Quote, Design, Draught and Detail.

The system, specifically developed to provide our trade partners with a strong competitive edge, is the only fully integrated and computerised mezzanine floor production system in the market. It combines all of the key elements in the production management process but crucially all management information, production schedules, detailed CAD drawings, materials procurement, manufacturing drawings and installation scheduling are derived from a single set



of data, input at the start of the project. This allows us to produce the fastest, most accurate quote responses, the most competitive quotes based on real-time steel market prices, virtually instant CAD draughting and detailing output, and accurate production scheduling

based on actual manufacturing and installation team availability.

The result is a service that actually delivers what it promises; a service developed

specifically to provide our trade partners with a competitive edge, detailed technical support

and the peace of mind that allows them to focus on developing their business. We even provide training for our trade partners to help them specify projects accurately using QD³ Pro which ensures that they get even more benefit out of the system.

Process:

Quote – data input to QD³ Pro

Order placed

Project manager appointed

Site surveyed – QD³ Pro data updated

Detailed drawings produced by QD³ Pro

Production scheduling agreed

Nationwide installation teams booked

Building Regulations approval

Just-in-time manufacturing commenced

Delivery of floor to site

Installation teams erect structure

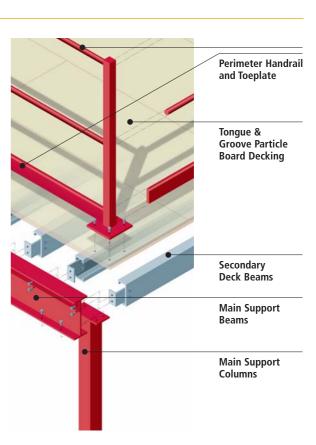
Final snagging completed

Customer satisfaction form signed

Site left clean and tidy







Project Management

Each project is coordinated and controlled by one project manager ensuring that our clients have a single point of contact for all technical, engineering and installation issues. All Hi-Level's project managers are also fully qualified structural engineers you can be sure that you are in safe and competent hands. Whether your new floor is small and straight-forward or multi-tiered and complex, our attention to detail and commitment to support you is the same.



Quality













The standard specification of a Hi-Level mezzanine floor is unmatched in the industry but, thanks to the accuracy and efficiency of the QD³ Pro system, the cost is often more competitive than inferior installations. Each Hi-Level floor includes bespoke design, the latest in lightweight steel structures, high quality powder-coated ancillaries, fully integrated edge protection systems and moisture resistant decking as standard. All mezzanines are designed by Hi-Level and produced to meet BRE Digest 437 requirements and all relevant British Standards resulting in floors that are widely acknowledged to be the ultimate in terms of design, quality and finish.





Installation/Site Safety

Installation is carried out through a network of specialist, locally based teams experienced and qualified in the handling and erection of mezzanine floors. All team members operate to appropriate site safety protocols approved and monitored by our appointed health and safety consultant. Hi-Level has even developed its enhanced Netsafe system of safety procedures to address the unique risks associated with the installation of complex structures within existing buildings. Operatives are fully insured and trained to operate required equipment and are certified to nationally approved standards. All teams have completed the CSCS (Construction Skills Certification Scheme) and, where appropriate, are also SEIRS (Storage Equipment Installers Registration Scheme) trained.



Site Surveys

Site surveys and inspections are conducted within one week of the order being placed with Hi-Level and are carried out by our own professional surveyor. Having this expertise in-house allows us to respond quickly and to ensure that the surveyor is very familiar with site requirements and specific issues surrounding the erection of mezzanine floors.

Manufacturing

Hi-Level's specialist manufacturing facilities operate to tightly controlled just-in-time principles driven by the unique QD³ Pro system. The operation is set up to provide the most efficient and scalable production resource in the market today and is capable of delivering floors ranging in size from just 20m² to vast multi-tiered and highly complex installations covering many tens of thousands of square metres.









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